

Cancellation Policy

Hello there! Thank you for choosing us for your hair and skincare needs! This time and your scheduled service provider are reserved especially for you. Should you need to reschedule, please note the ***cancellation information*** below and call or text us at 610-325-0122 or email us at frontdesk@nssalon.com.

- Should you need to cancel, we kindly request 24 hours notice.
- All online appointments require a credit card hold.
- Appointments longer than 60 minutes require a 50% deposit and a credit card hold.
- We will not charge your card unless there is ***LESS*** than 24 hours notice of a cancellation or you do not show for your appointment.
- ***Cancellations with less than 24 hours notice or a "no show" for an appointment will be charged the full amount of the scheduled appointment.***

We know how easy it is to forget an appointment you booked months or weeks ago. We confirm appointments both 48 hours in advance and then again 24 hours in advance via email, text and/or phone - whichever you've chosen as your preferred method.

Please make sure you have opted in to receive text confirmations/reminders and/or have supplied an email address for communication.

Thank you for your understanding and we look forward to seeing you for your appointment!